

MATHESON MEMORIAL LIBRARY

LIBRARY SERVICES DURING THE HEALTH CRISIS FAQ

- **What is the best way to contact the library?**
 - Call us at (262) 723-2678
 - Email us at mmlinfo@elkhorn.lib.wi.us
- **What will library staff be doing during the closure?**
 - Curbside delivery!
 - Getting ready for our summer reading program
 - Trying out some online outreach via our Facebook page
 - Doing some upkeep to make sure the library is ready when we reopen
- **Curbside pickup...how does that work?**
 - Place a hold via the online catalogue, or call us to make a request.
 - When the materials are ready we'll give you a call. Call us before you come here, and we'll have it ready and bring it to your car.
- **Will I still be able to get materials from other Lakeshores Libraries, or through Interlibrary Loan?**
 - Sadly no. You'll still have access to what we have in the Matheson collection, but interlibrary loans and holds from our partner libraries is being suspended for now.
- **What are some of the online library services I can access from home?**
 - Check out the library catalogue for things to check out
 - Overdrive/Libby for eBooks and online audiobooks
 - Kanopy for streaming movies and children's shows
 - Gale Courses-take this opportunity to learn something new with these free, six-week online courses!
- **What about due dates?**
 - Don't worry about due dates! All due dates on materials checked out are being moved to April 6th, when we hope to open back up.